

# Chris Hagedorn

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## Experience

### Support Engineer, General Dynamics December 2005 – Present, Scottsdale, AZ

Supported the Rational Suite and other development tools for an organization of three thousand engineers.

### Configuration Management Engineer, Motorola June 2004 – October 2005, Tempe, AZ

Performed integration and configuration management tasks for a complex software project. Packaged and prepared software for deployment on various mobile platforms including cellphones, PDAs, and OnStar. Participated in control boards and helped shape and implement new processes.

### Independent Work

#### August 2002 – Present

Develop and maintain a collection of software projects for Mac OS X with emphasis on XML, RSS, podcasting, and related technologies.

### Substitute Teacher, Agua Fria High School District October 2003 – May 2004, Avondale, AZ

### Software Engineer, Lockheed Martin May 1999 – August 2002, Goodyear, AZ

Worked as part of a large team developing RADAR processing software. Developed scripts used for integration, testing, packaging, and delivery of the product. Interacted with the customer to coordinate bug fixes and maintenance releases. Administered code change and bug tracking database. Maintained line of code metrics. Conducted an internal audit in preparation for a successful attempt to earn SEI CMM level 5 certification.

### Professor's Assistant, Northern Arizona University September 1996 – May 1999, Flagstaff, AZ

Tutored computer science students individually and in small groups. Conducted labs and lectures for freshman level classes. Prepared and graded homework assignments. Maintained course websites.

## Education

### BS in Computer Science and Engineering Northern Arizona University September 1995 – May 1999, Flagstaff, AZ

GPA: 3.52

Phelps Dodge Scholar

Some graduate coursework in data warehousing and data mining

## Languages

PHP  
Perl  
XML/XSL/RSS/OPML  
Objective C  
Java  
C/C++  
HTML  
JavaScript

## Applications

MS Office  
MS Project  
Apache/Tomcat  
Rational ClearCase  
Rational ClearQuest  
USC SLOC  
Tower Concepts Razor  
Dreamweaver  
Xcode  
Eclipse

## Expertise

Configuration management  
Technical Writing  
Metrics Extraction